



Role Description Tuck Shop Volunteer

General description

Tuck shop volunteers serve by indirect staff supervision for the enhancement of resident's comfort by operating Good Samaritan (GS) tuck shops. Tuck shop volunteers are responsible for submitting cash and relevant paperwork at the end of each shift.

Tuck shop volunteers must complete the GS Tuck shop volunteer training course and receive certification before being assigned this role.

This role involves direct interaction with residents in public and private areas of the care home, as well as access to confidential information about residents contact information, finances, or health status.

All volunteers are responsible for conducting themselves according to the Volunteer Code of Conduct. Please connect with your volunteer services staff with any questions, concerns, or comments.

Mission, Vision, and Values

Our mission is to extend Christian Hospitality through a continuum of care to those in need or at risk, regardless of race or religious belief.

Our vision is to grow in strength, excellence, and creativity in caring for others.

Our values are to be in Healthy Relationships, Hospitable Environments, and Servant Leadership.

Work Safety Commitment

The Good Samaritan Society is committed to achieving and maintaining excellence in health, safety, wellness, and the Environment in all of its operations. Maintaining a safe working culture is everyone's responsibility. We must continually identify, assess, report and control possible risks to the health and safety of ourselves, our co-workers, volunteers, contractors, our residents and the public within the communities, which we operate.

**Tasks may include:**

- Purchasing tuck shop supplies
- Stocking and reviewing tuck shop inventory
- Completing food safe temperature checks and best before date monitoring
- Providing hospitality to residents, family members, visitors and staff
- Cash handling

Skills required:

- Compassion and enthusiasm to help
- Interest in supporting elders and/or persons with a disability
- Excellent command of the English language (written and oral)
- General money management
- Attention to detail
- Ability to work with a variety of people

Benefits:**To Client/Resident:**

- Increased independence
- Enhanced resident comfort

To Volunteer:

- Develop relationships
- Develop or improve skills in supportive environment
- Increase awareness of elders and/or persons with a disability
- Satisfaction of knowing that they are sharing an important service
- Benefits of being part of the team

To Staff:

- Effective stewardship of time and resources

Resources available:

- Staff support
- Educational opportunities
- Appropriate handouts

Other information/notes:

Each time you come to volunteer, please:

- wear volunteer ID;
- update your volunteer services staff with the hours you served;
- use good hand hygiene; and,
- do not come for volunteer service when you are not feeling well.

Thanks for being a Good Samaritan!