



August 27, 2021

Dear Residents and Loved Ones of Good Samaritan Linden View,

Further to our previous communications to you on August 21st, I want to provide an update on the outbreak at Good Samaritan Linden View. I am happy to report that no additional cases of COVID-19 have been identified and the outbreak has been contained to the second floor of the care home. However, our care home continues to be placed on outbreak status. We will continue to keep in place the following public health recommendations:

- Residents that are not fully vaccinated will remain on contact/droplet precautions for the timeline defined by public health.
- Visitation is discouraged at this time.
- Enhanced screening of residents for symptoms twice daily.
- Enhanced environmental cleaning continues.
- End of Life/palliative visits will continue.
- Non urgent appointments are still on hold.
- PPE requirements remain in place.

As we see case numbers continuing to rise across the province, I would like to remind you that virtual visits can still be arranged by contacting the care home, or visit our website (www.gss.org) to use our Well Wishes tool to send a message or photos to any resident in our care.

We appreciate your assistance in helping to keep all of our residents and employees safe.

Finally, I would like to sincerely thank all of our residents, their loved ones, and our employees for their patience and assistance as we've managed this most recent outbreak. It is truly a team effort, and we are very appreciative to everyone involved.

If you have any questions or concerns, please contact Kyla Kerr, Assistant Site Manager for Good Samaritan Linden View at (403) 223-6552.

Sincerely,

Edythe Andison
Vice President and Chief Quality Officer