



August 7, 2021

Dear Residents and Loved Ones of Good Samaritan South Ridge Village,

Today we were informed that an employee at South Ridge Village has tested positive for COVID-19. As a result, a confirmed COVID-19 outbreak has been declared on the north wing, first floor supportive living unit. GSS is working with staff and public health officials at South Ridge to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff.

Asymptomatic testing of residents and staff on the north wing has been completed, and, at this time, only those residents who have been identified as close contacts are on isolation, and only essential visitors will be allowed to visit on the north wing for the time being.

This exposure does not mean that your family member is sick with COVID-19. Residents on the affected unit will be screened twice-daily for any signs of illness. Those who develop symptoms will be isolated, tested for COVID-19 and provided the care they need.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. To date, as part of our proactive management, GSS has worked to ensure enhanced measures are in place to prevent the spread of COVID-19 at South Ridge.

Should there be any further updates, we will provide these to you as we receive them.

Should you have any questions or concerns, please contact Ida Ronan, Care Manager, at (403) 528-5054.

Sincerely,

Edythe Andison  
Vice President and Chief Quality Officer