



August 20, 2021

Dear Residents and Loved Ones of Good Samaritan Lee Crest,

Today we were informed that a resident on the second floor at Lee Crest has tested positive for COVID-19. As a result, Public Health has declared a COVID-19 outbreak throughout the care home. GSS is working with staff and public health officials at Lee Crest to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff. GSS has already put precautionary measures in place. This exposure does not mean that your family member is sick with COVID-19. However, residents that are not fully vaccinated have been put on contact/droplet precautions and families have been informed. In addition, any resident identified as a close contact has been notified. Other measures that have been put in place include:

- Enhanced screening of residents for symptoms twice daily.
- Enhanced environmental cleaning.
- Social visits have been put on hold at this time. Visitation is limited to designated support persons only.
- End of Life/palliative visits can continue.
- Non urgent appointments are put on hold.
- Residents are allowed to leave the site but are encouraged to take precautions (masking, social distancing).
- Asymptomatic swabbing to be offered to staff.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. To date, as part of our proactive management, GSS has worked to ensure enhanced measures are in place to prevent the spread of COVID-19 at Lee Crest.

Should there be any further updates, we will provide these to you as we receive them.

Should you have any questions or concerns, please contact Angela Henke, our Site Manager, at (403) 653-2034.

Sincerely,

Edythe Andison
Vice President and Chief Quality Officer