



August 21, 2021

Dear Residents and Loved Ones of Good Samaritan Linden View,

Today we were informed that an employee working on the second floor at Linden View has tested positive for COVID-19. As a result, Public Health has declared a COVID-19 outbreak on the second floor of the care home. GSS is working with staff and public health officials at Linden View to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff. GSS has already put precautionary measures in place. This exposure does not mean that your family member is sick with COVID-19. However, residents that are not fully vaccinated have been put on contact/droplet precautions and asymptomatic testing has already been completed for those required and family informed. Other measures that have been put in place include:

- Enhanced screening of all residents for symptoms twice daily.
- Enhanced environmental cleaning.
- Social visits are discouraged on the second floor at this time and we are asking that visitation is limited to designated support persons only until further notice. End of Life/palliative visits can continue.
- Staff will be cohorted on the second floor.
- Asymptomatic swabbing of staff as required.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them and will do an update weekly until the outbreak is declared over.

COVID-19 cases are increasing in the community and immunization is still available for those who have not had the opportunity as yet. If you have not been immunized and wish to be, or if you should you have any questions or concerns, please contact Kyla Kerr, Assistant Site Manager at (403) 223-6552.

Sincerely,

Edythe Andison
Vice President and Chief Quality Officer