



May 1, 2021

Dear residents and loved ones of Good Samaritan South Ridge Village,

Further to our letter sent to you yesterday, it has now been confirmed that an employee has tested positive for COVID-19. For this reason, Public Health has advised that we are now considered to be on a confirmed outbreak.

All of the outbreak measures identified in yesterday's letter remain in place, and we are also conducting asymptomatic testing for residents in the impacted area today. Should any resident test positive, their primary contact or legal health representative will be notified right away.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit their visits to the care home unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

Moving forward, we will provide you with weekly letters like this one to keep you up-to-date on the situation. However, if there are significant changes, we will update you sooner. Please visit our website, <https://gss.org/covid-19-outbreak-disclosure/>, to see the latest case numbers for the care home.

If you have any questions, please contact Christine Bailey, our site manager, by calling (403) 528-5050. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

Edythe Andison
Director of Quality and Clinical Supports
Good Samaritan Emergency Operations Centre Incident Commander