



May 28, 2021

Dear residents and loved ones of Good Samaritan Linden View,

I am happy to report that Public Health has advised that our care home's outbreak is now declared over. While this is excellent news, I can assure you that our employees remain diligent and are following all of the Chief Medical Officer of Health directives.

I would kindly like to remind everyone that the majority of residents/legal health representatives have voted **not** to allow indoor social visits at this time. Of course, designated family and support visitors will still be able to visit in the care home, and outdoor visits can also be scheduled. We ask that all visitors evaluate their own need to be physically present based on the resident's needs. Compassionate care visits will continue as normal.

I want to thank everyone who provided feedback. Moving forward, the care home leadership team will reevaluate the indoor social visit decision in the coming weeks and will engage the resident and family council should we need to make changes. As a reminder, visitation practices may be altered if our care home is declared on outbreak again.

I would strongly encourage you to continue to contact the care home to arrange virtual visits, or visit our website (www.gss.org) and use our well wishes tool to send a message or photos to any resident in our care. We appreciate your assistance in helping to keep all of our residents and employees safe.

If you have any questions, please do not hesitate to reach out to the care home by calling Laurel Sryda, our site manager, at (403) 223-3341.

Thank you for your patience and understanding as we've managed through this outbreak.

Sincerely,

Edythe Anderson
Vice President and Chief Quality Officer