



April 30, 2021

Dear residents and loved ones of Good Samaritan George Hennig Place,

Since our last letter to you on April 22, 2021, I am happy to report that we do not currently have any active COVID-19 cases, and that our one resident case has recovered. Despite this positive news, all public health orders and outbreak protocols continue to be in place to keep those we care for and our employees safe.

Asymptomatic swabbing for residents and employees was conducted yesterday, and results are pending. I can assure you, should any resident test positive, both they and their primary contact or legal health representative will be contacted right away.

As social visits remain on hold at this time, I encourage you to reach out to the care home to arrange virtual visits or visit [www.gss.org/well-wishes](http://www.gss.org/well-wishes) to share photos and messages with those in our care. We are also asking all designated family and support visitors to please limit their visits to the care home unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal.

Please continue to visit our website to see the most up-to-date case numbers (<https://gss.org/covid-19-outbreak-disclosure/>). If you have any questions, please contact Lisa Miller, our site manager, by calling (780) 963-3403. If you call and we do not answer right away, please leave a message, and someone from the team will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

Edythe Andison  
Director of Quality and Clinical Supports  
Good Samaritan Emergency Operations Centre Incident Commander