



April 23, 2021

Dear residents and loved ones of Good Samaritan Prairie Ridge,

Recently, an employee at the care home has tested positive for COVID-19. Due to this, we are now on a confirmed COVID-19 outbreak. I want to assure you that we are working closely with Alberta Health Services, and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the residents and employees at the care home.

We have implemented the following precautions:

- All residents who have been identified as close contacts of the employee have been placed on contact and droplet precautions, meaning they are isolating in their rooms and will receive care and services there. Employees will be wearing full personal protective equipment when interacting with them.
- Asymptomatic testing for residents has been scheduled for tomorrow and will be scheduled moving forward as determined by the Medical Officer of Health.
- Should any resident test positive, their primary contact or legal health representative will be notified right away.
- All group activities and non-essential outings or services have been cancelled. Residents will receive one-to-one recreation.
- At this time the Medical Officer of Health strongly recommends that all resident outings are minimized. We have suspended buffet and family style dining and will be implementing two serving times to ensure residents can be physically distanced from one another (two residents per table instead of four).
- Enhanced cleaning is being conducted throughout the building.
- Residents and employees are undergoing additional screenings, including temperature checks. Employees will be monitoring residents closely for COVID-19 symptoms.
- Employee movement throughout the home is being minimized wherever possible.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit your visits to the care home whenever possible unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

Moving forward, we will be providing you with weekly formal communications like this letter unless there is a significant change. In order to stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>).

If you have further questions at this time, please contact Romay Fairbanks, site manager, at 403-752-3441. If you call and we do not answer right away, please leave a message, and someone from the Prairie Ridge team will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,



Scott Fielding

Vice President of Operations, Quality, and Clinical Supports