



April 28, 2021

Dear residents and loved ones of Good Samaritan Linden View,

It is with a heavy heart that I have to tell you that we have had a resident pass away who was positive for COVID-19. On behalf of the entire organization, and specifically the Linden View team, I would like to extend our heartfelt condolences to their friends and loved ones. Our employees and residents form strong bonds, and our employees are also grieving this loss. Chaplaincy support is available at the care home for any residents, families or employees.

Our current case count is as follows:

- Five active resident COVID-19 cases (four on the second floor and one on the main floor).
- Sadly, one resident has passed away.
- Six active employee COVID-19 cases.
- One external person COVID-19 case.

All outbreak protocols highlighted in earlier communications remain in place, and we are working diligently to reduce the risk of transmission. Asymptomatic testing continues to be completed, and our next round will take place on Friday, April 30. Should any resident test positive, their primary contact or legal health representative will be notified right away.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit their visits to the care home whenever possible unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

In order to stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>). If you have any questions, please do not hesitate to reach out to the care home by calling Laurel Sryda, our site manager. She can be reached at (403) 223-3341.

Thank you for your patience and understanding.

Sincerely,

Edythe Andison
Director of Quality and Clinical Supports
Good Samaritan Emergency Operations Centre Incident Commander