



April 19, 2021

Dear residents and loved ones of Good Samaritan Linden View,

Further to my letter from yesterday, I want to advise you that through the asymptomatic testing process, we have unfortunately identified five residents (four on the second floor and one on the first floor) who have tested positive for COVID-19. We are currently working with Alberta Health Services to verify all swab results.

At the direction of the Medical Officer of Health, a decision has been made to now include the cottages as part of the outbreak. This means that the outbreak protocols I identified yesterday for the main building, will now be put into effect in our cottages, including:

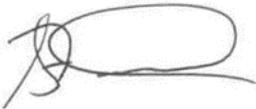
- Cottages will be treated as cohorts.
- Asymptomatic testing for residents in our cottages is taking place today. If any resident tests positive, their primary contact or legal health representative will be notified right away.
- We are cohorting employees when possible.
- Employees are wearing full personal protective equipment (PPE) (gowns, gloves, eye protection, and masks).
- Increased resident and employee screening.
- Cancelling group activities or non-essential services and non essential appointments.
- Additional enhanced cleaning protocols throughout the building.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit your visits to the care home whenever possible unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal.

I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

In order to stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>). If you have any questions, please reach out to Laurel Sryda, our site manager, by calling (403) 223-3341. Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'S Fielding', with a stylized flourish at the end.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports