



April 28, 2021

Dear residents and loved ones of Good Samaritan Lee Crest,

Further to our letter from last week, I wanted to provide you with an update on our current COVID-19 outbreak. At this time, we have no additional COVID-19 cases, and so we remain at two active employee cases, which is positive news. Despite this, it is still essential that we all continue to follow the public health orders that have been put in place for our care home by the Medical Officer of Health.

While we understand that it can be frustrating to follow these safety measures, they are vital to ensuring we reduce the risk of transmission and protect not only those in our care but also our employees and the community. We are continuing to work closely with Alberta Health Services and Public Health, and all of the outbreak measures identified in our last letter remain in place. I kindly ask that you keep in mind that our employees are following public health orders, and we ask for your patience and understanding as they follow the necessary protocols to keep everyone safe.

Asymptomatic testing was completed for residents yesterday, and we are currently waiting on results. Should any resident test positive, their primary contact or legal health representative will be notified right away.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit their visits to the care home whenever possible unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

In order to stay up-to-date on current case numbers, please continue to visit our website (<https://gss.org/covid-19-outbreak-disclosure/>). If you have any questions, please reach out to Angela Henke, our site manager, by calling (403) 653-2034.

Thank you for working through this together with us and helping keep everyone safe.

Sincerely,

A handwritten signature in cursive script that reads "Edythe Andison".

Edythe Andison

Director of Quality and Clinical Supports

Good Samaritan Emergency Operations Centre Incident Commander