



April 20, 2021

Dear residents and loved ones of Good Samaritan Lee Crest,

Recently, two employees at the care home have tested positive for COVID-19. Due to this, we are now on a confirmed COVID-19 outbreak for the second floor and cottage two. The rest of the building and cottages are not impacted at this time. I want to assure you that we are working closely with Alberta Health Services, and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the residents and employees at the care home.

We have implemented the following precautions:

- All residents on the second floor have been placed on contact and droplet precautions, meaning they are isolating in their rooms and will receive care and services there. Employees will be wearing full personal protective equipment when interacting with them.
- Residents in cottage two are being treated as a cohort, and will be isolating as a group with employees wearing full personal protective equipment.
- Asymptomatic testing for residents on the second floor and cottage two has been scheduled for tomorrow. Should any resident test positive, their primary contact or legal health representative will be notified right away.
- All group activities and non-essential outings or services have been cancelled. Residents will receive one-to-one recreation.
- Enhanced cleaning is being conducted throughout the building.
- Residents and employees are undergoing additional screenings, including temperature checks. Employees will be monitoring residents closely for COVID-19 symptoms.
- Employee movement throughout the home is being minimized wherever possible.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit your visits to the care home whenever possible unless deemed essential to the resident's well-being. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

Moving forward, we will be providing you with weekly formal communications like this letter unless there is a significant change. In order to stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>).

If you have any questions, please reach out to Angela Henke, our site manager, by calling (403) 653-2034. If you call and we do not answer right away, please leave a message, and someone from the Lee Crest team will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,



Scott Fielding

Vice President of Operations, Quality, and Clinical Supports