



February 25, 2021

Dear Good Samaritan Canada families and residents,

I wanted to reach out to you to provide you with an update on our current COVID-19 response.

The rollout of the COVID-19 vaccine for those in our care continues. We are working with the health authorities to organize second dose immunizations for all eligible residents who have consented and are eligible. We were fortunate to have our employees included in the first phase of the vaccine rollout, and many have been immunized or are currently scheduling their appointments. We are very appreciative of everyone who has chosen to be vaccinated. They are helping protect not only themselves but also those around them in the care home, their loved ones, and our communities.

Over the last month, we have seen a significant drop in the number of COVID-19 outbreaks and active cases we have across the organization. While this is promising news, I can assure you that our employees continue to remain diligent and follow all public health orders to keep everyone safe and healthy. While social visits are permitted if a care home is not on outbreak, we kindly ask social visitors not to visit unless necessary and only if they are feeling well. Essential visitors who provide support vital to a resident's care and wellbeing are also able to visit, but again, please only do so if you are feeling well. I encourage you to continue to reach out to the care home to arrange virtual visits or go to our website (www.gss.org/well-wishes) to send messages and photos to anyone in our care.

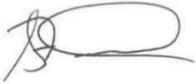
Any visitor will be required to wear a mask upon arrival, and one will be provided to you. Please keep in mind that if a care home goes on a COVID-19 outbreak or has an exposure event, there may be additional visitation restrictions. In those cases, please refer to the specific communication sent out regarding the matter, or reach out to the site manager. To limit the risk of exposure as much as possible, we are also requesting that if visitors learn they have COVID-19 or become ill within 48 hours of visiting the care home, they notify management right away.

I also would like to remind you that social gatherings are still restricted per the provincial government, and everyone is not supposed to mingle with others outside their immediate household or core bubble. While our complex care residents are not to leave the care home at this time, this is particularly important for our assisted and independent living residents. Please continue to follow all public health orders to limit the risk of bringing COVID-19 into the care home.

If you have any questions or concerns, please continue to reach out to your site manager or email goodsaminfo@gss.org.

Thank you for your patience and understanding as we continue to manage the COVID-19 pandemic. Your support has meant a lot to our employees.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Fielding". The signature is stylized with a large, looped initial "S" and a horizontal line extending to the right.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports