



January 10, 2021

Dear residents and loved ones of Good Samaritan Vista Village,

I am happy to report that Public Health has advised the investigative outbreak for our care home is now declared over. While this is excellent news, I can assure you that our employees remain diligent and are following all of the Chief Medical Officer of Health directives.

As we see case numbers continuing to rise across the province, I would kindly like to remind everyone that we are currently only allowing designated family and support visitors into the care home. We kindly ask that all designated visitors evaluate their own need to be physically present based on the resident's needs, and then reach out to the care home to pre-schedule their visits. Of course, compassionate care visits will also continue as necessary. I would strongly encourage you to continue to contact the care home to arrange virtual visits, or visit our website (www.gss.org) and use our well wishes tool to send a message or photos to any resident in our care. We appreciate your assistance in helping to keep all of our residents and employees safe.

Thank you for your patience and understanding as we've managed this most recent outbreak. If you have any questions, please reach out to Jim Riedlhuber, our site manager, by calling (403) 627-1900.

Sincerely,

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports