



January 6, 2021

Dear residents and loved ones of Good Samaritan Park Meadows Village,

We have been notified that an employee who works in cottage seven has tested positive for COVID-19, and due to this, Public Health has advised that cottage seven is now considered on a confirmed COVID-19 outbreak. I want to assure you that we are working closely with Alberta Health Services, and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the residents and employees at the care home.

Outbreak protocols are in place for the affected cottage and include, but are not limited to:

- Asymptomatic testing for the residents is being conducted today and will be done again on January 11. Should any resident test positive, their primary contact or legal health representative will be notified right away.
- Cohorting residents and employees;
- Employees wearing personal protective equipment (PPE);
- Increased resident and employee screening;
- Cancelling group activities or non-essential services; and
- Continuing our enhanced cleaning protocols.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors for cottage seven to please limit your visits to the care home unless deemed essential to the resident's well-being. If you must visit in person, please call the care home to arrange a time. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

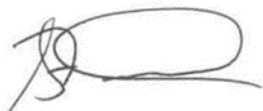
I would also like to advise you that in coordination with Alberta Health Services, we will be immunizing residents we have consents for with the COVID-19 vaccine on January 10. In the coming days, our employees are also being contacted to receive the vaccination, which is positive news. Please note that immunized healthcare workers are still required to adhere to existing personal protective equipment guidance and all COVID-19 infection, prevention and control requirements.

Moving forward, we will provide you with weekly updates like this unless something significant changes. In the meantime, to stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>).

If you have any questions or concerns, please reach out to Carmen Peterson, our site manager, by calling (403) 328-9404. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible. I do commit to you that we will continue to provide you with updates should anything change.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Fielding', with a large, stylized flourish at the end.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports