



THE
GOOD
SAMARITAN
SOCIETY

GOOD
SAMARITAN
CANADA

Office of the President and CEO

December 31, 2020



Dear residents and loved ones of Good Samaritan Good Shepherd Home,

Public Health has notified us that our care home has an employee who has tested positive for investigative COVID-19, and so, we are considered on outbreak.

I want to assure you that we are working closely with Alberta Health Services, and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the residents and employees at the care home.

Outbreak protocols are in place and include, but are not limited to:

- Some residents will be placed on contact droplet precautions;
- asymptomatic testing of residents and employees;
- restricting resident movement throughout the care home;
- employees wearing personal protective equipment (PPE);
- increased resident and employee screening;
- cancelling group activities or non-essential services; and
- continuing our enhanced cleaning protocols.

At this time, we will also have to limit visitation to compassionate care reasons only (e.g. end-of-life). I would like to thank you for your understanding as we implement the protocols that are necessary to keep our residents and employees safe.

I know that this is a stressful time, and we will continue to keep you updated on this matter as we receive new information. If you have any questions, please reach out to Lindsay Petite, our site manager, by calling (780) 352-3628. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible. I do commit to you that we will continue to provide you with updates should anything change.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Fielding', with a large, stylized loop at the end.

Scott Fielding

Vice President of Operations, Quality, and Clinical Supports