



January 8, 2021

Dear residents and loved ones of Good Samaritan George Hennig Place,

Unfortunately, I have to inform you that an employee at the care home has also tested positive for COVID-19, so we now have one active resident and one active employee case. Due to this, we are now on a confirmed COVID-19 outbreak. We continue to work closely with Alberta Health Services to ensure that we are doing everything we can to mitigate the risk of transmission. All of the outbreak protocols that were outlined in my last communication to you remain in place.

Asymptomatic swabbing for residents and employees was conducted on January 6, and all results thankfully came back negative. The next round of asymptomatic swabbing will take place on January 11. Should any resident test positive, both they and their primary contact or legal health representative will be contacted right away.

We are currently waiting to hear from Alberta Health Services as to when residents will receive their COVID-19 vaccinations at the care home. We will share that information with you as soon as we have it. Employees have also been notified that they will start to receive information from Public Health to book their immunization appointments in the coming days and weeks. Please note that immunized healthcare workers are still required to adhere to existing personal protective equipment guidance and all COVID-19 infection, prevention and control requirements.

At this time, all social visits remain on hold. We are also asking all designated family and support visitors to please limit your visits to the care home unless deemed essential to the resident's well-being. If you must visit in person, please call the care home to arrange a time. Compassionate care visits (e.g. end-of-life) will continue as normal. I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

I want to assure you that our employees are doing everything they can to keep our residents safe and cared for. Moving forward, we will continue to provide you with weekly updates like this unless something significant changes, in which case we will reach out right away. In the meantime, please visit our website to see the most up-to-date case numbers (<https://gss.org/covid-19-outbreak-disclosure/>).

If you have any questions, please contact Lisa Miller, our site manager, by calling (780) 963-3403. If you call and we do not answer right away, please leave a message, and someone from the team will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Fielding", written over a horizontal line.

Scott Fielding

Vice President of Operations, Quality, and Clinical Supports