



January 6, 2021

Dear residents and loved ones of Good Samaritan Dr. Gerald Zetter Care Centre,

Since our last update, our current active cases at the care home are as follows:

- Seven active resident COVID-19 cases (3 cases on 2N, 3 cases on 3N, and one case on 3S).
- Twenty residents have recovered.
- Seven active employee COVID-19 cases.
- Sixteen employees have now recovered.

Sadly, six residents have passed away during the outbreak, and our sincere condolences go out to their loved ones at this time. Our employees and residents are a tight knit group, and so please know that our Good Samaritan family is grieving with you. Chaplaincy support is available at the care home for any residents, families or employees who need someone to talk to.

Starting today, residents who have consented are starting to receive the COVID-19 vaccination, which is very positive news.

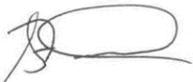
Asymptomatic testing was conducted on January 4, and we are currently waiting on results. As usual, should any resident test positive, their primary contact or legal health representative will be notified right away.

At this time, social visits continue to be on hold. We are kindly asking all designated family and support visitors not to visit the care home unless deemed essential to the resident's well-being. If you are a designated visitor and must visit in person, please call the care home to schedule your visit in advance so we can continue to limit the number of people in the building at one time. Compassionate care visits (e.g. end-of-life) will continue as normal. Please continue to reach out to the care home to arrange virtual visits or www.gss.org/well-wishes to share photos and messages with those in our care.

As always, you can see the most up-to-date case numbers on our website (<https://gss.org/covid-19-outbreak-disclosure/>). If you have any questions, please reach out to Crystal de Jong, our site manager, by calling (780) 431-3634. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'Scott Fielding', with a stylized flourish at the end.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports