THE GOOD SAMARITAN SOCIETY GOOD SAMARITAN CANADA

January 20, 2021

Dear residents and loved ones of Good Samaritan Southgate Care Centre,

Our current COVID-19 case numbers are as follows:

- Twenty-six active resident COVID-19 cases (3 cases on 1st floor, 22 cases on second floor, 1 case on third floor).
- Twenty-five residents have recovered.
- Sadly, 14 residents have passed away.
- Eighteen active employee COVID-19 cases.
- Twenty-one employees have recovered.

While our recovery numbers are starting to trend in the right direction, I can assure you that our employees continue to work diligently to reduce the risk of transmission and to keep our residents safe. All outbreak protocols continue to remain in place, and we are following all Public Health Orders.

I am happy to report that over the weekend eligible residents received their first dose of the COVID-19 vaccine and that everything went really well. In partnership with Alberta Health Services we are now looking to coordinate the second dose when the time comes and we will share details on that once we know more.

Asymptomatic testing was completed yesterday, and the results are pending. Should any resident test positive, their primary contact or legal health representative will be notified right away. We will also continue to post our most up-to-date case numbers on our website (https://gss.org/covid-19-outbreak-disclosure/), as new numbers are available to us.

As social visits continue to remain on hold, I encourage you to continue to reach out to the care home to arrange virtual visits, or use our well-wishes tool on our website to send messages or photos (www.gss.org/well-wishes) with those in our care.

While designated family/support visitors are able to visit, we kindly ask them not to visit the care home unless absolutely necessary to the residents well-being to limit the number of people in the building. If you are a designated visitor and must visit in person, please call the care home to schedule your visit in advance. Compassionate care visits will, of course, continue as necessary (e.g. end-of-life).

It is important to us that you are receiving the information that you need. If you have any questions, please do not hesitate to reach out to the care home, or email goodsaminfo@gss.org. You can also continue to reach out to Linda Merrick, our interim assistant director of operations, by calling (780) 431-3854 Ext 83840.

Thank you for your patience and understanding.

Sincerely,

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports