



December 31, 2020

Dear residents and loved ones of Good Samaritan Southgate Care Centre,

Since my last letter to you, our current COVID-19 case numbers are as follows:

- Twenty-nine active resident COVID-19 cases (13 cases on 1st floor, 16 cases on second floor).
- Five residents have recovered.
- Seventeen active employee COVID-19 case.
- Eight employees have recovered.

Sadly, five residents have passed away, and our thoughts are with their loved ones and the employees who cared for them during this difficult time. As I have mentioned before, chaplaincy support continues to be available at the care home for any residents, families or employees.

Asymptomatic swabbing occurred yesterday and on the 29th for residents and employees, and the next round will take place on January 5 and 6. Should any resident test positive, I can assure you that their primary contact or legal health representative will be notified right away.

For the wings that currently have a COVID-19 positive case, all residents remain on contact droplet precautions, meaning residents are isolated to their rooms and employees are wearing full personal protective equipment (gown, gloves, face shield, mask). They also change the equipment between rooms when providing care and services. For all other areas, residents are isolated on their wings with fire doors closed in order to limit resident movement.

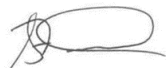
Some of our employees have begun to be immunized with the COVID-19 vaccine. Please know that even employees who are vaccinated will still be required to follow all public health measures currently in place, including wearing personal protective equipment as required. We are preparing to gather consents for residents to receive the vaccine so we are prepared once Public Health advises us we can begin to roll it out to those in our care. We will share more information once we have it.

At this time, all social visits remain cancelled. While designated family/support visitors are able to visit if deemed essential to a resident's well-being, designated visitors should consider not visiting the care home unless absolutely necessary. If you are a designated visitor and feel you must visit at the care home, please call the care home to schedule your visit in advance. Compassionate care visits will, of course, continue as necessary (e.g. end-of-life). Please continue to reach out to the care home to arrange virtual visits or [www.gss.org/well-wishes](http://www.gss.org/well-wishes) to share photos and messages with those in our care.

Please visit our website to see the most up-to-date case numbers in between our weekly updates: <https://gss.org/covid-19-outbreak-disclosure/>. If you have any questions, please reach out to Linda Merrick, our interim assistant director of operations, by calling (780) 431-3854 Ext 83840.

Thank you for your patience and understanding.

Sincerely,



Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports