



January 7, 2021

Dear residents and loved ones of Good Samaritan Good Shepherd Home,

Further to my last update to you on January 1, 2020, I wanted to let you know that we currently have two active employee COVID-19 cases at the care home. I can assure you that all outbreak protocols outlined in my last letter continue to be in place, and we are working closely with Alberta Health Services to keep all of our residents and employees safe and healthy.

Asymptomatic testing was completed for residents and employees on January 2 and 3, and I am happy to report that all results have come back negative. Alberta Health Services' Rapid Testing Unit will be at the care home tomorrow morning to conduct the next round of asymptomatic swabbing for residents and employees. With this method, we will have results in about fifteen minutes, and should any resident test positive, their primary contact or legal health representative will be notified immediately.

Social visits continue to be on hold. However, designated family and support visitors are allowed to visit if their presence is deemed essential to the resident's well-being. If you are a designated visitor and must visit in person, please call the care home to schedule your visit in advance so we can continue to limit the number of people in the building at one time. Compassionate care visits (e.g. end-of-life) will continue as normal. Please continue to reach out to the care home to arrange virtual visits or www.gss.org/well-wishes to share photos and messages with those in our care.

During this difficult time, I want to assure you that our employees are doing everything they can to keep our residents safe and cared for. Moving forward, we will continue to provide you with weekly updates like this unless something significant changes, in which case we will reach out right away. In the meantime, please visit our website to see the most up-to-date case numbers (<https://gss.org/covid-19-outbreak-disclosure/>).

If you have any questions, please reach out to Lindsay Petite, our site manager, by calling (780) 352-3628. If you call and we do not answer right away, please leave a message, and someone from the Good Shepherd Home team will get back to you as soon as possible.

Thank you for your patience and understanding at this time.

Sincerely,



Scott Fielding
Vice President of Operations, Quality, and Clinical Supports