



December 30, 2020

Dear residents and loved ones of Good Samaritan Mountainview Village,

Our current case numbers for the care home are as follows:

- Two active resident case.
- Four residents have recovered.
- Sadly, two residents have passed away.
- Two active employee COVID-19 cases.
- Six employees have recovered.

While the numbers of recovered cases are increasing, I want to assure you that we continue to take this matter very seriously and our employees are doing everything they can to mitigate the spread of the virus at the care home.

Visitation continues to only be compassionate care reasons (e.g. end-of-life), but we encourage you to continue to reach out to the care home to arrange virtual visits and visit our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) to send photos and messages to any resident in our care.

As always, you can visit our website (<https://gss.org/covid-19-outbreak-disclosure/>) to see our most up-to-date case numbers for the care home. If you have any questions or concerns, please reach out to John Brewster, our Director of Operations for British Columbia, or Tannis Gamble, our care manager, by calling (250) 717-3918.

Thank you for your patience and understanding.

Sincerely,

Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports