



December 23, 2020

Dear residents and loved ones of Good Samaritan Mountainview Village,

It is with a heavy heart that I need to advise you that we have had a second resident pass away who was positive for COVID-19. On behalf of the entire organization, I would like to extend our heartfelt condolences to the families that have had loved ones pass away during this outbreak. We are thinking of you during this time. Our employees and the residents form strong bonds; they are a tight-knit community, so I know they are grieving as well. Chaplaincy support is available at the care home for any residents, families or employees.

Our current case numbers for the care home are as follows:

- Five active resident cases (all from unit 2W).
- One resident has recovered.
- Sadly, two residents have passed away.
- Two active employee COVID-19 cases.
- Five employees have recovered.

Any further asymptomatic swabbing would be in consultation with Interior Health, and should any resident test positive, their primary contact or legal health representative will be notified right away.

Visitation continues to only be compassionate care reasons (e.g. end-of-life), but we encourage you to continue to reach out to the care home to arrange virtual visits and visit our website (www.gss.org/well-wishes) to send photos and messages to any resident in our care.

I do need to inform you that our Site Manager, Shelley Krebs, has recently resigned from her position. John Brewster, our Director of Operations for British Columbia, will be filling the role in the interim and will be available at the site. If you have any questions or concerns, please reach out to John or the leadership team at Mountainview Village by calling (250) 717-3918. If you have any questions that are not about a specific resident's health status, you can also send them into goodsaminfo@gss.org. We are committed to getting you the information you need, so if you do not see the answers to any questions you have in these letters, please reach out to us. As always, you can visit our website (<https://gss.org/covid-19-outbreak-disclosure/>) to see our most up-to-date case numbers for the care home.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in cursive script that reads "Edythe Andison".

Edythe Andison
Interim Incident Commander

On behalf of:

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports