



December 18, 2020

Dear residents and loved ones of Good Samaritan Mountainview Village,

As we come to the end of another week, I wanted to reach out to provide an update on what is happening at the care home, including our current case numbers which are as follows:

- Four active resident cases (All from unit 2W).
- One resident has recovered.
- Sadly, one resident has passed away.
- Zero COVID-19 employee cases.
- Five employees have recovered.

While it is positive news that we're starting to see employees and resident's recover, I can assure you that our employees continue to remain diligent when it comes to following all of the public health orders to keep our residents safe and healthy. All outbreak protocols that I outlined for you in my last letter remain in place, and we continue to work closely with Interior Health to ensure we're doing all that we can to mitigate the transmission of the virus.

This past week, in consultation with Interior Health, we conducted asymptomatic testing again for all residents on 2W, and all results came back negative except for the one additional resident case that we identified yesterday. Should any resident test positive, their primary contact or legal health representative will be notified right away. Please keep in mind that we are only able to share health information with a resident's primary contact or legal health representative, and we are not able to provide this information electronically (e.g. email) due to privacy concerns.

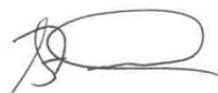
At this time, visitation continues to only be compassionate care reasons (e.g. end-of-life). Please continue to reach out to the care home to arrange virtual visits and visit our website (www.gss.org/well-wishes) to send photos and messages to any resident in our care.

As always, you can visit our website (<https://gss.org/covid-19-outbreak-disclosure/>) to see our most up-to-date case numbers for the care home. We update the website daily if there are new case numbers to share.

I would like you to know that we are here to support you and your loved ones and will continue to keep you updated on this matter as we receive new information. If you have any questions, please reach out to Shelley Krebs, our site manager, by calling (250) 717-3918. If you have any questions that are not about a specific resident's health status, you can also send them into goodsaminfo@gss.org. I am committed to getting you the information you need, so if you do not see the answers to any questions you have in these letters, please reach out to us.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'Scott Fielding', with a stylized flourish at the end.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports