



December 12, 2020

Dear residents and loved ones of Good Samaritan Mill Woods Centre,

Recently, an employee at the care home tested positive for COVID-19. Based on the last day worked, and the date that the employee developed symptoms, the risk of transmission is very low. Currently, we are considered on an investigative outbreak, and so out of an abundance of caution, we have implemented the following outbreak protocols in consultation with Alberta Health Services:

- Residents are being asked to isolate in their rooms and will be provided with all care and services there.
- Recreation will be conducted one-to-one.
- All group activities and non-essential outings have been cancelled.
- We are conducting enhanced cleaning.
- Residents and employees are undergoing additional screenings, including temperature checks.

Asymptomatic swabbing was conducted for residents and employees on December 9 and 10, and we are consulting with Public Health as to when the next round will occur. Swabs are currently coming back, and we will update you should we have any additional positive cases. Should any resident test positive, both they and their primary contact or legal health representative will be notified right away.

At this time, we are also asking all designated family and support visitors to please limit your visits to the care home unless deemed essential to the resident's well-being. If you must visit in person, please call the care home to arrange a time. Compassionate care visits (e.g. end-of-life) will continue as normal, and I would strongly encourage you to reach out to the care home to arrange virtual visits or visit www.gss.org/well-wishes to share photos and messages with those in our care.

If you have any questions, please reach out to Sathya Balasubramaniam, our site manager, by calling (780) 413-3501. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'Scott Fielding', with a stylized flourish at the end.

Scott Fielding

Vice President of Operations, Quality, and Clinical Supports