



December 8, 2020

Dear residents and loved ones of Good Samaritan Good Shepherd Home,

Recently, an employee at the care home tested positive for COVID-19. Based on the last day worked as well as the precautions that were already in place (employees wearing masks and face shields continuously, high touch surface cleaning and hand hygiene being performed), Public Health has advised us the risk is considered low. For this reason, we are currently only on an investigative COVID-19 outbreak.

Out of an abundance of caution, while we consulted with Public Health and Alberta Health Services (AHS) on this matter, we had residents isolate in their rooms today. However, we have since let them know this is no longer required. Moving forward, we will be undertaking enhanced cleaning and will be implementing additional screening of residents and employees to be on the safe side. At this time, asymptomatic testing will not be undertaken at the direction of AHS.

As case numbers continue to rise in the province, we kindly ask that all designated family and support visitors consider not visiting the care home unless deemed essential to the well-being of the resident. If a visit is necessary, please call the care home to arrange a time for it to take place. Compassionate care visits will continue as necessary (e.g. end-of-life). You can also contact the care home to arrange virtual visits, or visit our website (www.gss.org/well-wishes) and use our well wishes tool to send a message or photos to any resident in our care.

If you have any questions, please reach out to Lindsay Petite, our site manager, by calling (780) 352-3628. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Fielding', with a stylized flourish at the end.

Scott Fielding

Vice President of Operations, Quality, and Clinical Supports