



November 29, 2020

Dear residents and loved ones of Good Samaritan Dr. Gerald Zetter Care Centre,

As we notified you on November 21, the care home had an employee test positive for COVID-19. At that time, out of an abundance of caution, we implemented asymptomatic testing for residents and employees, and placed residents under contact droplet precautions on the second floor. Yesterday, we were informed that based on the asymptomatic testing, another employee and a resident have been identified as testing positive. Public Health has now advised that we are now considered a confirmed COVID-19 outbreak.

I want to assure you that we are working closely with Alberta Health Services, and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the residents and employees at the care home. As we had already implemented outbreak protocols last weekend, those measures will continue to be in place. They are:

- All employees will continue to wear face shields and masks continuously. Residents of two north continue to be on contact droplet precautions, so full personal protective equipment will be required for employees in those resident areas.
- Second floor residents will continue to receive meal service in their pods instead of utilizing the dining room in order to limit resident movement.
- Fire doors on the second floor will be closed to limit movement on that floor.
- Enhanced cleaning protocols.

In addition we have also implemented the following changes:

- While we had limited visitation for the second floor last weekend, the decision has been made to put visitation on hold for the entire building for the time being except for compassionate care or essential reasons. We will continue to evaluate this. Please continue to reach out to the site to arrange virtual visits, or use the well-wishes tool on our website (www.gss.org/well-wishes) to send messages and pictures to any resident in our care.
- No group activities in the building; instead residents will receive one-to-one recreation.
- Hairdresser services have been cancelled for now.
- Enhanced, twice-daily resident screening for the entire building.


We will also be conducting another round of asymptomatic testing on Tuesday, December 1, 2020. If any resident tests positive, their primary contact or legal health representative will be notified right away.

We have created a page on our website that will provide up to date case numbers as we receive them. You can view that information here: <https://gss.org/covid-19-outbreak-disclosure/>.

If you have any questions, please reach out to Crystal de Jong, our site manager, by calling (780) 431-3634. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,



Scott Fielding

Vice President of Operations, Quality, and Clinical Supports