



December 15, 2020

Dear residents and loved ones of Good Samaritan Dr. Gerald Zetter Care Centre,

Since our last update, our current active cases at the care home are as follows:

- Fourteen (14) resident active COVID-19 cases. (13 on 2N and one on 3S).
- Four (4) employee active COVID-19 cases.
- Five (5) employees have now recovered.

To stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>).

While I know that these are not the numbers anyone wants to see, I want to assure you that we continue to work closely with Alberta Health Services and Public Health to ensure our residents and employees are as safe as possible. This includes continuing to follow our outbreak protocols:

- All employees will continue to wear face shields and masks continuously. Residents of two north and three south-east continue to be on contact droplet precautions, so full personal protective equipment will be required for employees in those resident areas.
- Second floor and third floor south-east residents will continue to receive meal service in their pods instead of utilizing the dining room to limit resident movement.
- Fire doors on the second floor will be closed to limit movement on that floor.
- Enhanced cleaning protocols for the entire care home.
- No group activities in the building; instead, residents will receive one-to-one recreation.
- Twice-daily resident screening for the entire building.
- Enhanced employee screening.

Asymptomatic testing for residents was conducted yesterday for residents, and employees are being tested today, Wednesday, and Thursday. Should any resident test positive, their primary contact or legal health representative will be notified right away.

As well, today we were notified of the exciting news that employees at our care home will be some of the first in the province to be offered the COVID-19 vaccine. Starting today, employees will receive a call from Health Link to book an appointment to receive the vaccination at an off-site location. I want to assure you that immunized healthcare workers are still required to adhere to existing personal protective equipment guidance and all COVID-19 infection, prevention and control requirements.

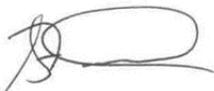
We have been advised that the COVID-19 vaccine is not being offered to residents at this time, because the early shipments of the vaccine cannot be transported to the care home due to storage requirements. As soon as we receive information on immunizing residents, we will share it with you.

At this time, we are still limiting designated family/support visitors from coming to the care home unless deemed essential on a case-by-case basis to limit the number of people in the building. Compassionate care visits will continue as necessary (e.g. end-of-life). We know how important virtual visits are, especially at a time like this, and so I would also like to inform you that we have made some needed technology upgrades to help facilitate effective virtual visits. Please contact the care home to arrange virtual visits, or visit our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) and use our well wishes tool to send a message or photos to any resident in our care.

During this difficult time, I want to assure you that our employees are doing everything they can to keep our residents safe and cared for. If you have any questions, please reach out to Crystal de Jong, our site manager, by calling (780) 431-3634. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,



Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports