



December 30, 2020

Dear residents and loved ones of Good Samaritan Delta View Care Centre,

Our current case numbers at the care home are as follows:

- Two active COVID-19 resident cases on Ivy Lane;
- Twelve residents have recovered.
- Six active employee COVID-19 cases.
- Thirty-one employees have recovered.
- Sadly eleven residents have passed away since the beginning of the outbreak.

As you know from our last letter, employees at the care home have begun to receive the first immunization for COVID-19. Despite this, those who are vaccinated will continue to be required to follow all public health measures in place, including wearing personal protective equipment as appropriate and passing the screening. We continue to work with the health authority to determine when vaccinations will occur for residents, and will share that information with you once we have it.

Despite our recovery numbers increasing, we are still on an active outbreak for both our front and back buildings, and so, all social visits are still not permitted. As I indicated in my last letter to you, Fraser Health Authority informed us that in some circumstances, when an essential visit is required to support care needs for a resident, **one person may be allowed to visit**. These would be care needs paramount to the resident's physical care, mental well-being and consultation would have to be undertaken with the resident's physician.

For these type of visits to be allowed, clinical indicators must demonstrate a decline in function that can be attributed to the absence of a visitor, and that a staff member is not currently able to meet the need. If you want to learn more about whether your loved one would fit the criteria for an essential support visit, please contact the care home.

If an essential visit is approved, it will need to be scheduled in advance with the care home as we need to continue to carefully limit the number of people on each unit at one time to ensure physical distancing can be maintained. As well, any essential visitors must pass screening, including a temperature check, perform hand hygiene regularly, and wear the appropriate personal protective equipment that will be supplied by the care home at all times. They will also be required to go directly to the resident's room and leave directly without stopping to visit with anyone else along the way.

Essential visitors will not be an option for everyone based on the criteria, so I encourage all of you to continue to reach out to the care home to arrange virtual visits or use our website (www.gss.org/well-wishes) to send messages or photos to any resident in our care.

We will continue to provide up-to-date case numbers on our [website](#), and you can also contact your unit nurse, the resident care coordinators, or Satinder Grewal, our care coordinator, with any of your questions or concerns by calling (604) 501-6700.

Sincerely,

A handwritten signature in black ink, appearing to read 'Scott Fielding', written over a horizontal line.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports