



December 23, 2020

Dear residents and loved ones of Good Samaritan Delta View Care Centre,

Our current case numbers at the care home are as follows:

- Four active COVID-19 resident cases on Ivy Lane;
- Eleven residents have recovered.
- Fifteen active employee COVID-19 cases (two from the front building and thirteen from the back building).
- Twenty employees have recovered.
- As you know, sadly ten residents have passed away since the beginning of the outbreak.

Late last week we had an employee who worked in Garden Grove test positive, so to be cautious and in consultation with Fraser Health, those residents have been put back on contact droplet precautions. On Monday, all residents and any employees who worked closely with the confirmed case underwent asymptomatic testing. We are still awaiting on one resident's result, but twenty four resident results have come back as negative. It is likely that the Medical Health Officer will advise us to conduct asymptomatic swabbing again next week.

As you know from last week's letter, asymptomatic testing was done for all residents and close contact employees on Jade Manor. I am happy to report all swabs have come back negative. Asymptomatic testing will be conducted again on December 26 for this unit. Asymptomatic testing for Ivy Lane has been conducted today, and we are waiting for those test results.

We were also notified this week that employees at our care home will be offered the COVID-19 vaccine starting this week, which is exciting news. I want to assure you that immunized healthcare workers are still required to adhere to existing personal protective equipment guidance and all COVID-19 infection, prevention and control requirements.

We have been advised that the COVID-19 vaccine is not being offered to residents at this time, because the early shipments of the vaccine cannot be transported to the care home due to storage requirements. As soon as we receive information on immunizing residents, we will share it with you.

As you know, we are still on an active outbreak for both our front and back buildings at this time, and so, all social visits are still not permitted. As I indicated in my last letter to you, Fraser Health Authority informed us that in some circumstances, when an essential visit is required to support care needs for a resident, **one person may be allowed to visit**. These would be care needs paramount to the resident's physical care, mental well-being and consultation would have to be undertaken with the resident's physician.

For these type of visits to be allowed, clinical indicators must demonstrate a decline in function that can be attributed to the absence of a visitor, and that a staff member is not currently able to meet the need. If you want to learn more about whether your loved one would fit the criteria for an essential support visit, please contact the care home.

If an essential visit is approved, it will need to be scheduled in advance with the care home as we need to continue to carefully limit the number of people on each unit at one time to ensure physical distancing can be maintained. As well, any essential visitors must pass screening, including a temperature check, perform hand hygiene regularly, and wear the appropriate personal protective equipment that will be supplied by the care home at all times. They will also be required to go directly to the resident's room and leave directly without stopping to visit with anyone else along the way.

As was mentioned in last weeks letter, this direction is coming from the Fraser Health Authority and the Medical Health Officer, and it could change at any time. If changes do occur, we will inform residents and families right away.

Essential visitors will not be an option for everyone based on the criteria, so I encourage all of you to continue to reach out to the care home to arrange virtual visits or use our website (www.gss.org/well-wishes) to send messages or photos to any resident in our care.

We will continue to provide up-to-date case numbers on our [website](#), and you can also contact your unit nurse, the resident care coordinators, or Satinder Grewal, our care coordinator, with any of your questions or concerns by calling (604) 501-6700.

Sincerely,

A handwritten signature in blue ink that reads "Edythe Anderson". The signature is written in a cursive style with a large initial 'E'.

Edythe Anderson
Interim Incident Commander

On behalf of:

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports