



December 18, 2020

Dear residents and loved ones of Good Samaritan Delta View Care Centre

Our current case numbers at the care home are as follows:

- Three active COVID-19 resident cases on Ivy Lane;
- Eleven residents have recovered.
- Fourteen active employee COVID-19 cases (two from the front building and twelve from the back building).
- Nineteen employees have recovered.

On December 17, we conducted asymptomatic testing for residents and employees on Ivy Lane, and are currently awaiting more of those results. We've recently had an employee who worked in Jade Manor test positive from community exposure, so to be cautious and in consultation with Fraser Health, we are putting those residents on contact droplet precautions. We will also be conducting asymptomatic testing tomorrow. Should any resident test positive, their primary contact or legal health representative will be notified right away.

Fraser Health has advised us that we can begin using the dining rooms again for our residents in the front building. I can assure you that residents will be physically distanced, we will stagger meal times to limit the number of people in the room at one time, and we will assist residents with hand hygiene before and after meals.

While we are making positive strides, we are still on an active outbreak for both our front and back buildings at this time. As such, all social visits are still not permitted. As I indicated in my last letter to you, Fraser Health Authority informed us that in some circumstances, when an essential visit is required to support care needs for a resident, **one person may be allowed to visit**. These would be care needs paramount to the resident's physical care, mental well-being and consultation would have to be undertaken with the resident's physician.

For these type of visits to be allowed, clinical indicators must demonstrate a decline in function that can be attributed to the absence of a visitor, and that a staff member is not currently able to meet the need. If you want to learn more about whether your loved one would fit the criteria for an essential support visit, please contact the care home.

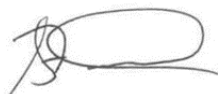
If an essential visit is approved, it will need to be scheduled in advance with the care home as we need to continue to carefully limit the number of people on each unit at one time to ensure physical distancing can be maintained. As well, any essential visitors must pass screening, including a temperature check, perform hand hygiene regularly, and wear the appropriate personal protective equipment that will be supplied by the care home at all times. They will also be required to go directly to the resident's room and leave directly without stopping to visit with anyone else along the way.

As I mentioned in my last letter, this direction is coming from the Fraser Health Authority and the Medical Health Officer, and it could change at any time. If changes do occur, we will inform residents and families right away.

Essential visitors will not be an option for everyone based on the criteria, so I encourage all of you to continue to reach out to the care home to arrange virtual visits or use our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) to send messages or photos to any resident in our care.

We will continue to provide up-to-date case numbers on our [website](#), and you can also contact your unit nurse, the resident care coordinators, or Satinder Grewal, our care coordinator, with any of your questions or concerns by calling (604) 501-6700.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Fielding', written over a horizontal line.

Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports