



December 29, 2020

Dear residents and loved ones of Good Samaritan Village by the Station,

As of today, our current case numbers at the care home are as follows:

- Zero active resident COVID-19 cases on the second floor.
- Four residents have recovered.
- Zero active employee COVID-19 cases.
- Five employees have recovered.

It is with a heavy heart that I inform you one of our residents who was COVID-19 positive has passed away. On behalf of the entire organization, I would like to say that our thoughts and prayers are with their family during this difficult time, and we are deeply sorry for their loss. Chaplaincy support is available to any residents, families or employees who need someone to talk to at this time.

I know that this information is concerning, but I would like to assure you that we continue to comply with all of the Public Health orders and will continue to work closely with Interior Health to mitigate the spread of the virus. All of the outbreak protocols outlined in our last communication to you remain in place.

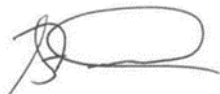
Any additional asymptomatic testing is being coordinated with Interior Health, and should any resident test positive, we will notify their primary contact or legal health representative right away.

At this time, visitation continues to only be compassionate care reasons (e.g. end-of-life). Please continue to reach out to the care home to arrange virtual visits and visit our website (www.gss.org/well-wishes) to send photos and messages to any resident in our care. As always, you can visit our website (<https://gss.org/covid-19-outbreak-disclosure/>) to see our most up-to-date case numbers for the care home. We update the website daily if there are new case numbers to share.

I would like you to know that we are here to support you and your loved ones and will continue to keep you updated on this matter as we receive new information. If you have any questions, please reach out to Gary Tamblin, our site manager, by calling (250) 490-4949 Ext. 31222. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Fielding', with a large, stylized flourish at the end.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports