



December 17, 2020

Dear Good Samaritan Canada families and residents,

As we get closer to the Christmas season, I wanted to take a moment to thank each of you for your continued support and understanding with all of the changes that have had to be implemented over the past nine months.

With case numbers rising, I must remind you that the provincial government has currently restricted social gatherings, and everyone is not supposed to mingle with others outside their immediate household or core bubble.

As I mentioned in my last update to you, in order to limit the risk of exposure for our residents, we are kindly asking any designated social visitors to please refrain from visiting the care home at this time. This does not apply to essential visitors who provide support that is vital to the resident's care and wellbeing. **For those of our care homes that are currently on a COVID-19 outbreak, please refer to the specific communication that has been sent to you regarding the specific visitation restrictions for that location or reach out to the site manager.**

We are also requesting that should any visitors learn they are COVID positive or they become symptomatic within 48 hours of visiting the home, that they notify management right away.

We know how important Christmas is to all of our residents and their loved ones, and so, we have asked our homes to increase staffing wherever possible on Christmas Day and Boxing Day, so we can safely accommodate as many essential visitors as possible. All visitors will be provided with a mask that they will be required to wear throughout the visit. I would also like to encourage you to continue to reach out to the home to arrange virtual visits or go to our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) to send messages and photos to anyone in our care.

I know that this Christmas is going to look very different for all of us, but together we can ensure that you, our residents and our employees are kept as safe as possible. If you have any questions, please reach out to your site manager, or feel free to email [goodsaminfo@gss.org](mailto:goodsaminfo@gss.org).

I want to wish you a very happy holiday season and hope for a better year in 2021.

Sincerely,

Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports