



December 2, 2020

Dear Good Samaritan Mountainview Village independent and assisted living residents,

Further to the letter we sent out on November 29, we have now been notified that another employee has tested positive for COVID-19, and so, the entire long term care area is now on a confirmed outbreak.

I cannot stress enough the importance of ensuring that those who live in independent living and those that live in assisted living are not mingling as per the current Public Health orders. We recognize that some common areas are shared between the two groups, and in those cases, we kindly ask you not to loiter in the space, maintain physical distancing of at least 6 feet from others, perform hand hygiene, and wear a mask.

We are also asking all independent and assisted living residents to please wear a mask anytime you are out of your suite. We sincerely appreciate your assistance as we work together to put the measures in place to keep everyone safe.

If you have any questions or concerns, assisted living residents can reach out to Shelley Krebs, the site manager, by calling (250) 717-3918. Independent living residents, please reach out to Carolyn Monz, our market housing coordinator, by calling (250) 469-6924. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

For more information regarding COVID-19, you can call 1-888-COVID-19 or text 604-030-0300 for non-medical COVID-19 questions and 8-1-1 for medical COVID-19 questions.

Thank you for your patience and understanding.

Sincerely,

Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports