



December 5, 2020

Dear residents and loved ones of Good Samaritan Southgate Care Centre,

We were notified today that we now have a resident who has tested positive for COVID-19. I want to assure you that we continue to work closely with Alberta Health Services, and in consultation with them, we have made the decision to put all residents on second floor A-wing on contact droplet precautions. This means those residents will be required to isolate in their rooms, and employees will wear full personal protective equipment when providing care and services to them.

All other outbreak protocols continue to be in place, including:

- Restricting resident movement; all of the fire doors on all three floors remain closed to assist with this.
- Any resident who has symptoms or has had potential exposure will be placed on contact droplet precautions.
- Residents in all other wings (other than second floor A-wing who are receiving their meals in their rooms now) are receiving meal service in their wing instead of utilizing the dining rooms to limit resident movement.
- Group activities and non-essential services have been cancelled throughout the building, and residents will receive one-to-one recreation.
- Enhanced cleaning protocols. And,
- Hairdressing services remain cancelled.

As I mentioned in my last update, asymptomatic swabbing was undertaken again on December 3 and 4 for all residents and employees. While we are still waiting for all of the results to come back, I want to assure you that if any resident tests positive, they, or their primary contact or legal health representative, will be notified right away. Weekly asymptomatic testing will continue in partnership with Alberta Health Services.

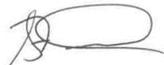
At this time, we are also still limiting designated family/support visitors from coming to the care home unless deemed essential on a case-by-case basis to limit the number of people in the building. Compassionate care visits will, of course, continue as necessary (e.g. end-of-life). Please contact the care home to arrange virtual visits, or visit our website (www.gss.org/well-wishes) and use our well wishes tool to send a message or photos to any resident in our care.

Moving forward, we will be providing you with weekly formal communications like this letter unless there is a significant change. To stay up-to-date on current case numbers, please visit our website (<https://gss.org/covid-19-outbreak-disclosure/>).

If you have any questions, please reach out to Linda Merrick, our interim assistant director of operations, by calling (780) 431-3854 Ext 83840. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,



Scott Fielding

Vice President of Operations, Quality, and Clinical Supports