



December 23, 2020

Dear residents and loved ones of Good Samaritan Southgate Care Centre,

Since my last letter to you, our current COVID-19 case numbers are as follows:

- Fifteen active resident COVID-19 cases (4 cases on 1A, 2 cases on 1C, 8 cases on 2C, and 1 case on 3A).
- Two residents have recovered.
- One active employee COVID-19 case.
- Seven employees have recovered.

It is with a heavy heart that I also need to advise you that we have had two residents pass away who were positive for COVID-19. On behalf of the entire organization, I would like to extend our heartfelt condolences to their friends and loved ones. Chaplaincy support continues to be available at the care home for any residents, families or employees.

Asymptomatic swabbing were conducted for all residents yesterday, and the next round of asymptomatic swabs will be completed on December 29. As well, we have several symptomatic resident swabs pending, and should any resident test positive, I can assure you that their primary contact or legal health representative will be notified right away.

For the wings that currently have a COVID-19 positive case, all residents have been placed on contact droplet precautions, meaning residents are isolated to their rooms and employees are wearing full personal protective equipment (gown, gloves, face shield, mask). They also change the equipment between rooms when providing care and services.

At this time, all social visits remain cancelled. While designated family/support visitors are able to visit if deemed essential to a resident's well-being, like Dr. Hinshaw stated this week, designated visitors should consider not visiting the care home unless absolutely necessary. If you are a designated visitor and feel you must visit at the care home, please call the care home to schedule your visit in advance. Compassionate care visits will, of course, continue as necessary (e.g. end-of-life).

We know with Christmas upon us, it's hard not to see those that we love in person. Please continue to reach out to the care home to arrange virtual visits or www.gss.org/well-wishes to share photos and messages with those in our care.

Please visit our website to see the most up-to-date case numbers in between our weekly updates: <https://gss.org/covid-19-outbreak-disclosure/>. If you have any questions, please reach out to Linda Merrick, our interim assistant director of operations, by calling (780) 431-3854 Ext 83840.

Thank you for your patience and understanding.

Sincerely,



Edythe Anderson
Interim Incident Commander

On behalf of:
Scott Fielding
Vice President of Operations, Quality, and Clinical Supports