



December 11, 2020

Dear residents and loved ones of Good Samaritan Southgate Care Centre,

Since my last letter to you, our current COVID-19 case numbers are as follows:

- Two active resident COVID-19 cases (one on 1B and one on 2A).
- Four active employee COVID-19 cases.
- One employee has recovered.

The outbreak protocols I highlighted in my last letter to you continue to remain in place, and we completed the weekly asymptomatic swabbing for residents and employees yesterday. As always, if any resident tests positive, they, or their primary contact or legal health representative, will be notified right away. If the results from this latest round of asymptomatic testing continue to come back negative, we should be able to lift contact droplet precautions for our residents on 2A soon. Today, in consultation with Alberta Health Services, the decision was made to allow 1C to come off of contact droplet precautions, however, we will be continuing to be on heightened alert in this area.

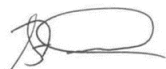
At this time, we are also still limiting designated family/support visitors from coming to the care home unless deemed essential on a case-by-case basis to limit the number of people in the building. You can contact the care home if you would like to discuss essential visits, and compassionate care visits will, of course, continue as necessary (e.g. end-of-life). Virtual visits can also be arranged by reaching out to the care home, or visit our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) and use our well wishes tool to send a message or photos to any resident in our care.

As this outbreak evolves, we will continue to post current case numbers on our website (<https://gss.org/covid-19-outbreak-disclosure/>), and will share weekly letters with you to share information. If there is a significant change, we will communicate with you right away.

I know that access to timely information about your loved ones is imperative, and I can assure you that providing you with the information you need is a top priority for us. Please feel free to email [goodsaminfo@gss.org](mailto:goodsaminfo@gss.org) with any questions that are not resident specific, and you can also reach out to Linda Merrick, our interim assistant director of operations, by calling (780) 431-3854 Ext 83840.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Fielding", written over a horizontal line.

Scott Fielding

Vice President of Operations, Quality, and Clinical Supports