



November 8, 2020

Dear residents and loved ones of Good Samaritan Pembina Village,

It is with a heavy heart that I inform you one of our residents who was COVID-19 positive has passed away. On behalf of the entire organization, I would like to say that our thoughts and prayers are with their family during this difficult time. We are deeply sorry for their loss.

I know that this information is concerning, but I would like to assure you that we continue to comply with all of the Public Health orders and will be continuing with weekly asymptomatic testing of residents and employees. If a resident tests positive, their primary contact or legal health representative will be notified right away.

As I mentioned in my last communication to you, we have created a page on our website that will provide up to date case numbers as we receive them. You can view that information here: <https://gss.org/covid-19-outbreak-disclosure/>.

During this difficult time, I want to assure you that our employees are doing everything they can to keep our residents safe and cared for. I assure you that we will continue to keep you updated on this matter as we receive new information. If you have any questions or concerns, please reach out to Laurie Brown, our site manager, by calling (780) 727-4441. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports