



November 27, 2020

Dear residents, individuals, and loved ones of The Good Samaritan Society,

As you know, the province is currently experiencing an increase in the number of COVID-19 cases, and this increases the risk for those we care for. As an organization, and through the dedication of our frontline employees, I want to assure you that we are doing all that we can to prevent COVID-19 from entering our homes.

At all of our Alberta care and group homes, based on a risk assessment that our Emergency Operations Centre completed, we have decided to put a hold on all indoor social visits at this time. While this does not include the two designated family/support persons, we would kindly ask them to please refrain from coming to the homes unless for essential reasons. This would include if a resident/individual's care needs cannot be met without their assistance.

If a care or group home goes on a COVID-19 outbreak, additional communication will be shared with you. At that time, all visits except for compassionate care reasons will be stopped at the direction of the Chief Medical Officer of Health. If you would like to see what homes are currently on outbreak and the COVID-19 case numbers, that information is available on our website (<https://gss.org/covid-19-outbreak-disclosure/>).

Virtual visits remain an option and have been well received over the past couple of months. If you haven't had a chance to take part in a virtual visit, I encourage you to reach out to the home to set one up. We also have a well wishes tool on our website (<https://gss.org/well-wishes/>) where you can send anyone in our care a message and photos.

If you have any questions about this matter, please reach out to the leadership team at the home. You can also email goodsaminfo@gss.org, and our Emergency Operations Centre will respond to your inquiry as soon as possible.

I want to thank you for your patience and understanding as we work through this together.

Sincerely,

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports