

November 27, 2020



Dear Good Samaritan residents, individuals and families,

As the new President and Chief Executive Officer (CEO) for the organization, I wanted to reach out and introduce myself to you. I've been with the organization since the beginning of November, and it's been a busy few weeks. I would like to start by saying how honoured I feel to be a part of the Good Samaritan team and to support the work being done on our frontlines to provide quality care and services to those we serve.

To share a little bit about myself, I am originally from a remote area in Labrador, and that is where I began my career as a Registered Nurse. Throughout my career, I have had the privilege to work in numerous areas as a nurse and thoroughly enjoyed my time as a long term care nurse. I have also held many other supportive nursing roles such as an infection control nurse, educator and occupational health and safety nurse. I have been in health leadership now for over two decades and have seniors' health in my portfolio for about half that time. All of these experiences are really helpful for me as we manage our COVID-19 response across the organization.

I have completed several nursing programs, including a diploma and degree in nursing as well as a northern nursing program. I also have a masters in health leadership and a Doctorate in business administration. I have been an executive leader for about a decade now. My most recent role was Chief Zone Officer with Alberta Health Services (AHS). Before that, I spent over six years as a Vice President for the Eastern Regional Health Authority in Newfoundland and Labrador. Through my role with AHS, I worked closely with Good Samaritan on the Alberta side of things, so I know the organization fairly well.

I do look forward to learning more about our British Columbia operations, and I am currently touring some of our care homes in the Okanagan region while following all COVID-19 precautions. I look forward to continuing to visit all of our homes. It is imperative to me that as I start in this new role that I get out and view the vital work being done on the frontlines and to gain a better understanding of what we are doing well and what we can improve upon.

My ultimate goal is to help the organization continue to advance and to provide high-quality care and services, making Good Samaritan a leader in the care sector and a provider and employer of choice. I am also focused on evolving our strategies and operations to create a roadmap that will help us navigate through the pandemic response, recovery, and beyond.

As I continue to tour our homes, I hope that I will have the opportunity to connect with many of you and hear your experiences first hand. In the meantime, if you have any questions, please email goodsaminfo@gss.org.

Finally, I wanted to assure you that we are committed to keeping those we care for safe and healthy. I know that what everyone has experienced over the last nine months is not easy, and I want to thank you for your understanding as we work through the challenges together. Please continue to take care of yourselves, and stay safe.

Sincerely,

A handwritten signature in cursive script that reads "Katherine Chubbs". The signature is written in black ink on a light-colored, slightly textured background.

Dr. Katherine Chubbs, RN, BN, MHS, CHE, DBA
President and CEO