



October 21, 2020

Dear residents and loved ones of Good Samaritan Park Meadows Village,

Public Health has notified us that our care home has an employee who has tested positive for COVID-19, and so, cottage seven (7) is now considered on a COVID-19 outbreak. I want to assure you that we are working closely with Alberta Health Services, and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the residents and employees at the care home.

Outbreak protocols are in place for the affected cottage and include, but are not limited to:

- Asymptomatic testing for the residents and employees;
- Cohorting residents and employees;
- employees wearing personal protective equipment (PPE);
- increased resident and employee screening;
- cancelling group activities or non-essential services; and
- continuing our enhanced cleaning protocols.

At this time, we will also have to limit visitation for cottage seven to compassionate care reasons only (e.g. end-of-life). The rest of the cottages and the main building will continue to operate as normal with visitation following the current Chief Medical Officer of Health (CMOH) guidelines.

I want to thank you for your understanding as we implement the protocols that are necessary to keep our residents and employees safe. I know that this is a stressful time, and we will continue to keep you updated on this matter as we receive new information.

If you have any questions, please reach out to Carmen Peterson, our site manager, by calling (403) 328-9404. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible. I do commit to you that we will continue to provide you with updates should anything change.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink, appearing to be 'S. Fielding', written over a horizontal line.

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports