



October 26, 2020

Dear residents and loved ones of Good Samaritan Delta View Care Centre,

I am happy to report that the COVID-19 outbreak has been declared over. As always, providing quality care and services to our residents is our top priority, along with keeping both them and our employees safe, so we will remain diligent in following all of the Medical Health Officer's orders.

We are going to be allowing social visits to happen again in the main building, so please remember that:

- Only one designated family member or friend may visit.
- Each visitor must schedule their visit in advance.
- The designated visitor can only visit in the assigned visiting area.

Visits for compassionate care (such as critical illness or end of life) and those essential to resident care and wellbeing will continue as usual. Essential visits are limited to one visitor at a time, unless for palliative and end of life care, in which case more than one visitor may be allowed.

All visitors:

- Must wear a mask;
- Clean your hands before and after visiting; and
- Maintain a distance of two metres from others.

If you have any questions or concerns, please reach out to Satinder Grewal, our director of care, by calling (604) 501-6700. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding at this time.

Sincerely,

Scott Fielding  
Vice President of Operations, Quality, and Clinical Supports