



October 11, 2020

Dear residents and loved ones of Good Samaritan Delta View Care Centre,

I wanted to reach out to you and to provide an update on the outbreak situation for the main building. Currently, there have been no additional cases of COVID-19 detected, but employees continue to remain diligent and are following all Medical Health Officer guidelines. We also continue to work closely with the Fraser Health Authority, and their COVID-19 response team is on site to assist.

As a friendly reminder, please ensure that if items are being dropped off for residents, that you are following the appropriate guidelines. Attached is a document that provides infection prevention and control best practice recommendations regarding outside food and other essential care items brought in by loved ones.

We will continue to provide updates to you as the situation evolves. In the meantime, if you have any questions, please reach out to Satinder Grewal, our director of care, by calling (604) 501-6700. If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible.

Thank you for your patience and understanding at this time.

Sincerely,

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports

Purpose

This guidance document provides Infection Prevention and Control (IPC) best practice recommendations on outside food and other essential care items brought in by families for patients in Fraser Health Acute Care sites and within Long Term Care and Assisted Living facilities.

Scope

This document applies to all Fraser Health Acute Care sites and Fraser Health Operated and Contracted Long-Term Care and Assisted Living facilities.

Definitions

Patients: In addition to patients in Acute Care Settings, in this document, the term also refers to all residents, client, and tenants in Long Term Care and Assisted Living facilities.

Process

Fraser Health recommends that the following measures are adhered to if food items and other personal belongings are being brought in by relatives for patients after agreement and arrangements are made with unit or facility staff:

- Food items that are prepared at home should be packaged in single-use food containers that can be discarded
 - Staff may reheat food using the designated microwave on site
- In Long Term Care facilities, it is preferred that any food item that is brought in should have a longer shelf life, do not require refrigeration, and are non-perishable
- Food and other essential items may be left with the staff at the nursing stations, or if the patient is in a Long Term Care facility, the items brought into the facility should be handed over to the staff at the entrance of the facility
- All essential care items (e.g., food, soaps, lotions, etc...) must be new products
- Any item brought in a disposable bag should be labelled with the patient's name, room number and date
- Leftover food must be disposed of as per the protocols at the facility
- Food items must not be shared with other patients
- Any clothing that is brought in for patients should be brought in a disposable bag
 - In Long Term Care facilities, clothing should be laundered onsite before issuing to patients
- Potted plants, flowers, vases are allowed; however, the exterior surface must be cleaned and disinfected using a hospital-grade disinfectant (e.g. Accel or Cavi wipes)
- Staff must perform hand hygiene after completing the cleaning task