



October 27, 2020

Dear residents and loved ones of The Good Samaritan Society,

Recently, the Chief Medical Officer of Health (CMOH) recommended that care homes in the Edmonton Zone limit indoor visitation to designated family/support persons due to the rising COVID-19 case numbers. Compassionate care visits (e.g. end-of-life) will continue as necessary. Window visits and outdoor visits can also continue, although we acknowledge that as the weather becomes colder, this is not the best option for many. We are actively looking into options to make it possible for them to continue in the colder months.

I know that this may not be an easy change for some that are not one of the two designated family/support persons for a resident. Still, I would like to remind you that virtual visits remain an option, and have been well received by many residents and families over the past couple of months. If you haven't had a chance to take part in a virtual visit, I encourage you to reach out to the care home to set one up. We also have a well wishes tool on our website (<https://gss.org/well-wishes/>) where you can send a resident in our care a message and photos.

If you have any questions about this matter, please reach out to the site manager. You can also email goodsaminfo@gss.org, and our Emergency Operations Centre will respond to your inquiry as soon as possible.

Sincerely,

Scott Fielding
Vice President of Operations, Quality, and Clinical Supports