

September 28, 2020



Dear Good Samaritan residents and families,

As we come to the close of another month during this pandemic, I felt it was important for me to reach out and to provide an update. As an organization, we continue to follow all public health orders and guidelines to ensure that we are keeping our residents and employees safe during this time.

I know that this time has not been easy for anyone, but especially our residents and their loved ones. I want to thank each of you for your understanding and patience as we have worked diligently to implement the many changes that have come our way. While we are not seeing the end of restrictions anytime soon, please know that we are in this together and are committed to supporting our residents however we can. This includes supporting social, essential and virtual visits and being creative with recreational activities that are physically distanced and safe. We know how important social interaction and meaningful activity is to the well-being of those in our care, and we want to ensure all processes are being followed to keep everyone safe and healthy.

The current visitor guidelines are as follows:

- Residents can have one designated social visitor. They may have more than one essential visitor, but only one essential visitor is allowed at each visit, except for palliative and end of life care.
- Social visits must be booked in advance. There may be some cases where essential visits do not need to be booked in advance (e.g. end of life care).
- Social visits will take place in specific “visiting areas,” organized by our care homes.
- Social visits are not allowed if there is an active COVID-19 outbreak at the care home.
- Visits are not permitted if the visitor or resident is sick or have symptoms of COVID-19.
- Visitors will be screened for signs and symptoms of illness, including COVID-19, before every visit.
- All visitors are required to wear a mask.
- Visitors should maintain a distance of two arm lengths from others.

We continue to encourage families and friends to stay in touch with residents virtually. If you would like more information, please reach out to the care home to learn more about the different ways you can connect. Our well wishes tool is also available to you on our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) where loved ones can send a message and photos to those in our care.

If you have any questions or concerns, please reach out to the site manager at the care home or email [goodsaminfo@gss.org](mailto:goodsaminfo@gss.org).

Stay safe and healthy.

Sincerely,

A handwritten signature in cursive script that reads "Michelle Bonnici".

Michelle Bonnici B.A. LL.M  
Interim President and CEO