

July 6, 2020



Dear residents and loved ones of Good Samaritan Southgate Care Centre,

I am very pleased to report that our care home has recently passed not only the Alberta Health Services (AHS) COVID Preparedness Audit but also the Alberta Health Accommodation Audit and AHS Infection Prevention and Control site visit with extremely positive results. This is an outstanding achievement at any time, but especially so amidst an outbreak.

We continue to comply with all of the orders from the Chief Medical Officer of Health and are working closely with Alberta Health Services and Public Health to take the necessary steps to protect those we care for and our employees. In order to ensure you have the latest information, we have also created a page on our website that will provide up to date case numbers as we get them. You can view that information here <https://gss.org/covid-19-outbreak-disclosure/>.

We will continue to keep you updated on this matter as we receive new information. If you have any questions, please contact Kelly Kontek, site manager, at 780-431-3840. You can also reach the care managers for each floor at the following number:

- First Floor, Eva Hart: (780) 431-3832
- Second Floor, Megan Jamieson: (780) 431-3842
- Third Floor, Thabith Nzuzu: (780) 431-3852

If you call and we do not answer right away, please leave a message, and someone will get back to you as soon as possible. I do commit to you that we will continue to provide you with updates should anything change.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink that reads "Michelle Bonnici". The signature is written in a cursive style with a large, looped initial "M".

Michelle Bonnici B.A. LL.M
Interim President and CEO