



THE
GOOD
SAMARITAN
SOCIETY

GOOD
SAMARITAN
CANADA

Office of the President and CEO

July 17, 2020



Dear Good Samaritan residents and families,

As you may be aware, the provincial government recently announced changes to begin to allow designated visitors into long-term care and assisted living homes across British Columbia. We have worked with the respective health authorities to ensure that required safety plans and measures are in place and are now prepared to allow designated visitors at our care homes. The previously allowed essential visits (acutely ill or palliative) will continue.

Below is some important information for you to have regarding designated visitation:

- Under the new visitation guidelines developed by the Ministry of Health and the provincial health officer, for the time being, residents will be able to visit with **one** designated family member or friend.
- All visits must be booked in advance for a set amount of time (30 minutes maximum) to allow them to be conducted safely and to ensure everyone has an opportunity to visit. Please keep in mind that there will be limited space for visits, so we ask for your patience and understanding as our employees try to accommodate everyone's wishes.
- Visits are **not** allowed if there is an active COVID-19 outbreak at the care home.
- You will not be able to come and visit if you or the resident you are visiting are sick or have any COVID-19 symptoms.
- All visitors will be screened for signs and symptoms of illness, including COVID-19, before every visit.
- All visits will take place in specific "visiting areas," which will be organized by each care home.
- When you visit, you will need to bring a clean mask and wear it for the duration of your visit and while in the care home or on the property.

We continue to encourage families and friends to stay in touch with residents virtually. If you would like more information, please reach out to the care home to learn more about the different ways you can connect. Our well wishes tool is also available to you on our website (www.gss.org/well-wishes) where loved ones can send a message and photos to those in our care.

Attached for your review is the visiting guide for your respective location. Please contact the care home directly if you have any questions or concerns.

Stay safe and healthy.

Sincerely,

A handwritten signature in cursive script that reads "Michelle Bonnici".

Michelle Bonnici B.A. LL.M
Interim President and CEO