

July 8, 2020



Dear residents and loved ones of Good Samaritan West Highland Centre,

Further to my last communication sent to you on July 3, 2020, I wanted to provide you with an update on the situation at the care home. I am happy to report that Public Health has informed us that the COVID-19 outbreak has now been declared over.

We need to continue to ensure additional precautions are in place to protect both our residents and our employees. This includes, but is not limited to, wearing appropriate personal protective equipment (PPE), proper hand hygiene, enhanced cleaning protocols and screening of both employees and residents.

If you have any questions, please contact Shelley Price, site manager, at 403-380-6275 ext. 52222 or [sprice@gss.org](mailto:sprice@gss.org).

Sincerely,



Michelle Bonnici  
Interim President and CEO