

July 14, 2020



Dear residents and loved ones of Good Samaritan Southgate Care Centre,

It is with a heavy heart that I inform you one of our residents who was COVID-19 positive has passed away. On behalf of the entire organization, I would like to say that our thoughts and prayers are with their family during this difficult time. We are deeply sorry for their loss.

I know that this information is concerning, but I would like to assure you that we continue to comply with all of the Public Health orders and have even begun to re-test all asymptomatic residents. Results will be shared with residents and their legal health representative once we have been notified. A team from Alberta Health Services (AHS) will also be at the care home this week to provide assistance testing both employees and residents.

As I mentioned in my last communication to you, we have created a page on our website that will provide up to date case numbers as we receive them. You can view that information here: <https://gss.org/covid-19-outbreak-disclosure/>.

We will continue to keep you updated on this matter as we receive new information. If you have any questions, please contact Charlene Sandford, assistant director of operations, at 780-431-3840. You can also reach the care manager for each floor at the following number:

- First Floor, Eva Hart: (780) 431-3832
- Second Floor, Megan Jamieson: (780) 431-3842
- Third Floor, Thabith Nzuzu: (780) 431-3852

During this difficult time, I want to assure you that our employees are doing everything they can to keep our residents safe and cared for. If you have any questions at all, please reach out.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink that reads "Michelle Bonnici". The signature is written in a cursive style with a large, looped initial "M".

Michelle Bonnici B.A. LL.M  
Interim President and CEO